

FOR IMMEDIATE RELEASE ON SEPTEMBER 15, 2020

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## American National offers information and resources during Hurricane Sally

**SPRINGFIELD, MO (September 15, 2020)** – Our thoughts and prayers go out to those affected by Hurricane Sally as this dangerous storm brings catastrophic damages and flooding to Louisiana, Mississippi, and Alabama.

### If you are an American National policyholder:

There are several ways to report a claim (to ensure efficient claims service, check that your login credentials are up to date):

1. **Mobile:** Use the *AN Mobile* app, available for free at the Apple App store or Google Play. An account is required.
2. **Online:** Go to [AmericanNational.com](https://AmericanNational.com) and login to your account. To create an account, go to [AmericanNational.com](https://AmericanNational.com) > *Customer Login* > *Personal Insurance – Log In* > *Register*.
3. **Phone:** Call the 24-hour claims hotline at 1.800.333.2860.
4. **Email:** [Claims@AmericanNational.com](mailto:Claims@AmericanNational.com)

### Stay alert, stay safe:

- Refer to the National Hurricane Center at [www.nhc.noaa.gov](https://www.nhc.noaa.gov) for hurricane preparedness, weather tracking and additional updates.
- Check your local area forecast and follow instructions from local authorities to protect yourself, your family and your property. Be sure to secure your home and property, follow your disaster plan and heed all storm warnings.
- For more information on how to protect your property and loved ones, visit [www.pciaa.net](https://www.pciaa.net) > [Hurricane Sally](#).

### Filing a Claim:

- Contact your insurer as soon as possible to report damage. Have your policy number ready.
- Photograph or video the damage to share with your insurer and keep a copy for your records.
- Make temporary repairs if it is safe to do so. If there are holes in your roof or your windows are broken, be sure to cover them as quickly as possible to prevent further damage.
- Save receipts for any materials you purchase to assist with repairs. You may submit them to your insurer for reimbursement.
- Do not throw away any damage items until an adjuster visits your home. Keep in mind that due to COVID-19 and social distancing, you may ask for self-inspection options for internal damage

### Resources:

American Red Cross	1-800-733-2767	<a href="https://www.redcross.org">https://www.redcross.org</a>
National Flood Insurance	1-800-759-8656	<a href="https://www.fema.gov/flood-insurance">https://www.fema.gov/flood-insurance</a>
FEMA	1-800-621-3362	<a href="https://www.disasterassistance.gov/">https://www.disasterassistance.gov/</a>
United Way Helpline – Updated Information on shelters, basic needs, long term recovery support	2-1-1	<a href="https://www.unitedway.org/">https://www.unitedway.org/</a>

**About American National**

American National is a family of companies. American National Insurance Company, founded in 1905 and headquartered in Galveston, Texas, and other American National subsidiaries offer a broad portfolio of products and services, which include life insurance, annuities, property and casualty insurance, health insurance, credit insurance, and pension products. The American National companies operate in all 50 states.

American National established a dedicated property and casualty division in 1973 with American National Property And Casualty Company, Springfield, MO. This company serves 38 states not including NY. To better serve the unique insurance needs of the agricultural market, American National acquired the Farm Family group of insurance companies based in NY in 2001. For corporate and investor relations information, please visit American National's website at [www.AmericanNational.com](http://www.AmericanNational.com).